



## Terms and Conditions: Haven Owner's Facebook Page – Recommendation Scheme (Marks & Spencer Vouchers)

**This scheme is specifically for customers who use the Haven Owner's Facebook page. If you tell Coast you have been recommended via Facebook, Coast will use this scheme. The new customer will receive £25 M&S vouchers. £15 M&S vouchers will be supplied to Paul Nixon.**

If you have been recommended by friends or family outside of the Haven Owner's Facebook page, you can use our standard Recommendation Scheme. If you opt for our standard scheme, both parties will receive £20 M&S vouchers. Please see our separate Terms and Conditions on our website for the standard scheme ([www.coastinsurance.co.uk](http://www.coastinsurance.co.uk)).

### How to Qualify:

- This offer is only available when a **new** customer who has received a recommendation on the **Haven Owner's Facebook Page** buys a park home, static holiday home or touring caravan policy with Coast.

### When & Where Will the Vouchers be Sent:

- Vouchers will not be issued within the **14 day cancellation period** and will usually be issued **within 28 days** of the **start date** of the new policy.
- Vouchers are issued separately from your policy documentation.
- Please note vouchers are sent **Recorded Delivery**.
- Vouchers will be despatched to the **correspondence address** you have given us. We will not send vouchers to a site address unless it is a **fully residential site with a 12 month Residential Licence**.

### Other Terms & Conditions:

- The **new** customers' policy(ies) must remain in force for the **14 day cancellation period** of the new park home, static holiday home or touring caravan policy.
- This offer may not be back-dated to include policies already commenced.
- No alternative to the voucher is available.
- Replacement vouchers will not be despatched if you fail to sign for them until the original vouchers have been **returned to our registered office through the postal system**.
- This offer is not available to any **spouse/partner/family member living at the same address**.
- This offer may not be combined with any other promotion.
- Coast will not accept any liability in the event of vouchers being mislaid or lost.
- Coast reserves the right to disqualify any person considered to be acting in breach of these terms and conditions.
- Coast reserves the right to amend or withdraw this offer without notice at any time. This does not affect your statutory rights.