



Terms and Conditions: Recommend a Friend (Marks & Spencer Vouchers)

How to Qualify:

- This offer is only available when a **new** customer buys a park home, static holiday home or touring caravan policy with Coast and is recommended by an **existing** park home, static holiday home or touring caravan customers of Coast.
- The **existing** customer must have an in-force park home, static holiday home or touring caravan policy with Coast, at the time of purchase of the new policy.
- The **existing** customer's policy number **must be supplied either at the time of purchase or within 24 hours of the time of purchase** by the **new** customer.

When & Where Will the Vouchers be Sent:

- Vouchers will not be issued within the **14 day cancellation period** and will usually be issued **within 28 days** of the **start date** of the new policy.
- Vouchers are issued separately from your policy documentation.
- Please note vouchers are sent **Recorded Delivery**.
- Vouchers will be despatched to the **correspondence address** you have given us. We will not send vouchers to a site address unless it is a **fully residential site with a 12 month Residential Licence**.

Other Terms & Conditions:

- Both the **new** customer & the **existing** customers' policies must remain in force for the **14 day cancellation period** of the new park home, static holiday home or touring caravan policy.
- This offer may not be back-dated to include policies already commenced.
- No alternative to the voucher is available.
- If the new insurance is replacing the existing insurance, ie. the **existing** customer is selling their park home, static holiday home or touring caravan to the **new** customer, neither party qualifies for the vouchers.
- If either the **existing** customer or the **new** customer purchase a short-term policy intended to provide cover for less than 12 months to adhere to a site renewal date, then neither party qualifies for the vouchers.
- Replacement vouchers will not be despatched if you fail to sign for them until the original vouchers have been **returned to our registered office through the postal system**.
- This offer is not available to any **spouse/partner/family member living at the same address**.
- This offer may not be combined with any other promotion.
- Coast will not accept any liability in the event of vouchers being mislaid or lost.
- Coast reserves the right to disqualify any person considered to be acting in breach of these terms and conditions.
- Coast reserves the right to amend or withdraw this offer without notice at any time. This does not affect your statutory rights.