



Terms and Conditions: Recommend a Friend

How to Qualify:

- This offer is only available when a **new** customer buys a park home, static holiday home or touring caravan policy with Coast and is recommended by an **existing** park home, static holiday home or touring caravan customers of Coast.
- The **existing** customer park home, static holiday home or touring caravan policy must be in force with Coast, at the time of purchase of the new policy.
- The **existing** customer's policy number and name **must be supplied either at the time of purchase or within 24 hours of the time of purchase** by the **new** customer.

When & Where Will the Vouchers be Sent:

- An e-voucher code will be issued either using the email address you have given us or by post and will usually be sent **within 42 days** of the **start date** of the new policy.
- E-voucher codes are issued separately from your policy documentation.
- To redeem your e-voucher you will have to sign on to www.selectyourcompliment.co.uk/coastinsurance to choose which company's e-voucher you would like.

Other Terms & Conditions:

- It is not available if the **new** customer had a park home, static holiday home or touring caravan policy with Coast that they subsequently lapsed or cancelled, less than 5 years ago.
- Both the **new** customer & the **existing** customers' policies must remain in force for the **14 day cancellation period** of the new park home, static holiday home or touring caravan policy.
- This offer may not be back-dated to include policies already commenced.
- No alternative to the e-voucher code is available.
- If the new insurance is replacing the existing insurance, ie. the **existing** customer is selling their park home, static holiday home or touring caravan to the **new** customer, **neither party qualifies** for the vouchers.
- This offer is not available to any **spouse/partner/family member living at the same address**.
- This offer is not available if either party have a Coast policy bought through a producing broker, ie. not bought direct with Coast.
- This offer may not be combined with any other promotion.
- Your E-voucher code will **be valid for 12 months** from the date of issue and will not be replaced if you don't use it within this timescale.
- Replacement e-voucher codes will not be sent if the email address you provided us is incorrect.
- Coast will not accept any liability in the event of e-vouchers codes (posted or emailed) being mislaid, lost or not delivered.
- Coast will not issue new vouchers codes, if after having chosen your preferred retailer/store, you change your mind & want to select a different one.
- If either the **existing** customer or the **new** customer purchase a short-term policy intended to provide cover for less than 12 months to adhere to a site renewal date, then neither party qualifies for the e-vouchers.
- Coast reserves the right to disqualify any person considered to be acting in breach of these terms and conditions.
- Queries relating to your entitlement to vouchers under this scheme will only be investigated if they are made by either party to Coast **within 3 months** of the start date of the **new** customer's policy.
- Coast reserves the right to amend or withdraw this offer without notice at any time. This does not affect your statutory rights.